

# Eye Physicians

of Southwest Virginia, PC

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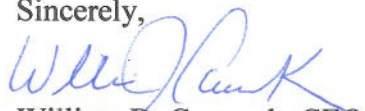
David Temple, President  
Saratoga Technology  
101 Med Tech Parkway  
Johnson City Tennessee 37604

Dear David,

As CEO of Eye Physicians of Southwest Virginia I would like to thank Saratoga Technology for the knowledge and support provided to us during our recent computer upgrades taking us to an electronic medical record environment. Throughout the sales process Lee Dinkel guided our every move insuring that the proper equipment was in place to support our system. When Matt Recknagel appeared as our Network Technician it was our lucky day! It has been a long time since I have been so impressed by an individual's knowledge, concern for the customer, and responsiveness to our needs. I seldom take the time to write a letter of commendation, but Matt has done such an outstanding job I feel you should be made ware of this.

Again, my sincere thanks to Saratoga for a job well done! The continuation of a company so well run will insure a great future for both of our companies.

Sincerely,

  
William D. Carmack, CEO